2016-2017 Assessment Cycle VPAA_Student Success: ASC: At-Risk Student Groups

Mission (due 1/20/17)

University Mission

The University of Louisiana at Lafayette offers an exceptional education informed by diverse worldviews grounded in tradition, heritage, and culture. We develop leaders and innovators who advance knowledge, cultivate aesthetic sensibility, and improve the human condition.

University Values

We strive to create a community of leaders and innovators in an environment that fosters a desire to advance and disseminate knowledge. We support the mission of the university by actualizing our core values of equity, integrity, intellectual curiosity, creativity, tradition, transparency, respect, collaboration, pluralism, and sustainability.

University Vision

We strive to be included in the top 25% of our peer institutions by 2020, improving our national and international status and recognition.

College / Department / Program Mission

College Mission

Provide the college mission in the space provided. If none is available, write "None Available in 2016-2017."

Department / Program Mission

Provide the department / program mission in the space provided. If none is available, write "None Available in 2016-2017".

ASC supports the University's mission to provide access, opportunity, and success for all students. The ASC fulfills this mission by providing advising, academic counseling, and tutoring to support our students in achieving success at our University through graduation and beyond.

Assessment Plan (due 1/20/17)

Assessment List (Goals / Objectives, Assessment Measures and Criteria for Success)

Assessment List

Goal/Objective	Increase the 1st to 2nd semester retention rate of TOPS students by providing TOPS informational workshops.		
Legends	OO - Outcome/Objective (administrative units);		
Standards/Outcomes			
Assessment Measures			
	Assessment	Criterion	Attachments

Measure
Indirect - School Performance

Increase the retention rate of freshman by targeting first-time freshman on academic probation through Fundamentals of College Learning course.		
OO - Outcome/Objective (administrative units);		
Assessment Measure	Criterion	Attachments
Indirect - School Performance	All identified freshman on Academic Probation at the completion of the fall 2016 semester were required to enroll in ACSK 100: Fundamentals of College Learning course for the spring 2017 semester. The purpose of the course is to provide essential academic techniques in a classroom setting while also hosting individual meetings throughout the semester to serve as a form of personalized intervention before students reach suspension status with the University. Success is defined as: At least 50% of students enrolled in ACSK 100 will earn a 2.0 or higher semester GPA.	
	Assessment Measure Indirect - School	Assessment Measure Indirect - School Performance ACSK 100: Fundamentals of College Learning course for the spring 2017 semester. The purpose of the course is to provide essential academic techniques in a classroom setting while also hosting individual meetings throughout the semester to serve as a form of personalized intervention before students reach suspension status with the University. Success is defined as: At least 50% of students enrolled in

Goal/Objective	Increase the 1st to 2nd year retention rate by 1% over 2 years (2016-17, 2017-2018) by providing student centered services such as student success workshops and major advising.		
Legends	OO - Outcome/Objective (administrative units);		
Standards/Outcomes			
Assessment Measures			
	Assessment Measure	Criterion	Attachments

Indirect - School Performa	to educate and facilitate a transition to a successful college

Goal/Objective	Increase participation of faculty advisors in advisor trainings.		
Legends	OO - Outcome/Objective (administrative units);		
Standards/Outcomes			
Assessment Measures			
	Assessment Measure	Criterion	Attachments
	Indirect - Benchmarking	Advisor trainings are hosted by the Academic Success Center and speakers are invited from across the university to talk to advisors about a variety of topics. In fall 2016, out of nine topics available, three were online and six were delivered in person. In spring 2017, five topics are available for advisors along with several Banner sessions. Historically, the Academic Success Center has not had access to a complete list of advisors in order to reach out about training sessions. As of spring 2017, the Academic Success Center has a list of advisors within the university and will be inviting them to participate in training sessions. Two advisor trainings are mandatory for new advisory and non-compulsory for returning advisors. The goal is to set a baseline of how many advisors attend advisor trainings in order to determine how to best reach advisors in the future and increase quality advising across campus.	

Goal/Objective	Examine the retention rate of ADMC and COMPASS students to regular admit students for 1st-2nd year retention.		
Legends	OO - Outcome/Objective (administrative units);		
Standards/Outcomes			
Assessment Measures			
	Assessment Measure	Criterion	Attachments

	Indirect - Benchmarking	These students are advised in the summer prior to their freshman year by the Academic Success Center staff and continue to be advised and tracked for x number of semesters. ADMC students: these students do not meet the guaranteed admission standards. They are invited to send in additional application materials and their admittance is then voted on by a committee. COMPASS students: These students are admitted by their COMPASS scores rather than their ACT scores. Assessment 1: How does the retention rate for theses students compare to regular admit students? Assessment 2: Does the retention rate change for those who took math in FA16 (their first) semester vs those who didn't? Assessment 3: If the student took a placement test and tested in to a higher level math course, did they pass the class?	
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Results & Improvements (due 9/15/17)

Results and Improvement Narratives

Assessment List Findings for the Assessment Measure level for Increase the 1st to 2nd semester retention rate of TOPS students by providing TOPS informational workshops.

Goal/Objective	Increase the 1st to 2nd semester retention rate of TOPS students by providing TOPS informational workshops.				
Legends	OO - Outcome/C	Objective (administrati	ve units);		
Standards/Outcomes					
Assessment Measures	Assessment Measure	Criterion			
	Indirect - School Performance	eighteen worksho workshops offered opportunity to atte Connection. Outre email and the Aca Less than 10% of	Freshman receiving TOPS scholarships were required to attend one of eighteen workshops offered in Fall 2016. In addition to the eighteen workshops offered during the semester, students were provided the opportunity to attend one of four workshops offered during Cajun Connection. Outreach about TOPS workshops were provided via University email and the Academic Success Center website. Success is defined as: Less than 10% of freshman attending TOPS workshops would be placed on TOPS probation at the end of the Fall semester.		
Assessment Findings					
	Assessment Measure	Criterion	Summary	Attachments of the Assessments	Improvement Narratives

Assessment List Findings for the Assessment Measure level for Increase the retention rate of freshman by targeting first-time freshman on academic probation through Fundamentals of College Learning course.

Goal/Objective	Increase the retention rate of freshman by targeting first-time freshman on academic probation through Fundamentals of College Learning course.	
Legends	OO - Outcome/Obj	jective (administrative units);
Standards/Outcomes		
Assessment Measures		
	Assessment Measure	Criterion
	Indirect - School	All identified freshman on Academic Probation at the completion of the fall

Performance	2016 semester were required to enroll in ACSK 100: Fundamentals of
	College Learning course for the spring 2017 semester. The purpose of the course is to provide essential academic techniques in a classroom setting while also hosting individual meetings throughout the semester to serve as a form of personalized intervention before students reach suspension status
	with the University. Success is defined as: At least 50% of students enrolled in ACSK 100 will earn a 2.0 or higher semester GPA.

Assessment Findings

Assessment Measure	Criterion	Summary	Attachments of the Assessments	Improvement Narratives
Indirect - School Performance	Has the criterion All identified freshman on Academic Probation at the completion of the fall 2016 semester were required to enroll in ACSK 100: Fundamentals of College Learning course for the spring 2017 semester. The purpose of the course is to provide essential academic techniques in a classroom setting while also hosting individual meetings throughout the semester to serve as a form of personalized intervention before students reach suspension status with the University. Success is defined as: At least 50% of students enrolled in ACSK 100 will earn a 2.0 or higher semester GPA. been met yet? Not met	• Of the 196 students enrolled in the course, 66 (33%) earned a semester GPA greater than or equal to 2.0; 130 (66%) students earned less than a 2.0 semester GPA. • Of the 196 students enrolled in the course, 31 (15%) have a cumulative GPA greater than or equal to 2.0; 165 (84%) students remain below 2.0 cumulative GPA. • Of the 196 students enrolled, 99 (50%) earned a higher spring 2017 semester GPA than fall 2016 semester GPA; 88 (44%) earned lower spring 2017 GPA than fall 2016 GPA; and 9 (4%) remained the same in fall and spring. • Of the 32 students eligible for ACSK 100 but		- Assessment Process: Targets / Criteria for Success changed: The spring 2017 semester was the first year that ACSK 100 was taught for students placed on probation. After data analysis, the ACSK 100 committee was able to determine a baseline of achievement for students enrolled in the course. For the 2017-2018 year, a new goal/outcome will be to raise the amount of students earning a 2.0 or above semester GPA from 33% to 40% of students enrolled in the course.

(21%) earned a semester GPA greater than or equal to 2.0; 25 (78%) students earned less than a 2.0 semester GPA. • Of the 32 students that did not enroll, 4 (12%) have a cumulative GPA greater than or equal to 2.0; 28 (87%) have below a 2.0 cumulative GPA.
did not enroll, 7
semester GPA
cumulative GPA.

Assessment List Findings for the Assessment Measure level for Increase the 1st to 2nd year retention rate by 1% over 2 years (2016-17, 2017-2018) by providing student centered services such as student success workshops and major advising.

Goal/Objective	Increase the 1st to 2nd year retention rate by 1% over 2 years (2016-17, 2017-2018) by providing student centered services such as student success workshops and major advising.					
Legends	OO - Outcome/C	bjective (administrativ	/e units);			
Standards/Outcomes						
Assessment Measures						
	Assessment Criterion Measure					
	Indirect - School Performance	facilitate a transition academic year, the as the baseline for of first-time, full-time.	Student services are provided throughout the academic year to educate and facilitate a transition to a successful college student. For the 2015-2016 academic year, the 1st to 2nd year retention rate was 74.1% and will serve as the baseline for the 1% increase. Success is defined as: The percentage of first-time, full-time, degree-seeking students for the 2016-17 academic year increases by 0.5% from the current retention rate.			
Assessment Findings						
	Assessment Measure	Criterion	Summary	Attachments of the Assessments	Improvement Narratives	
	Indirect - School Performance	Has the criterion Student services are provided throughout the academic year to	The 1st to 2nd year retention rate for first-time, full-time		- Assessment Process: Continuous monitoring: The ASC will continue to provide student	

educate and facilitate a transition to a successful college student. For the 2015-2016 academic year, the 1st to 2nd year retention rate was 74.1% and will serve as the baseline for the 1st increase. Success is defined as: The percentage of first-time, full-time, degree-seeking students for the 2016-17 academic year increases by 0.5% from the current retention rate. been met yet? Not met	e ic f %.
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Assessment List Findings for the Assessment Measure level for Increase participation of faculty advisors in advisor trainings.

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	Assessment Measure	Criterion	
	Indirect - Benchmarking	Advisor trainings are hosted by the Academic Success Center and speakers are invited from across the university to talk to advisors about a variety of topics. In fall 2016, out of nine topics available, three were online and six were delivered in person. In spring 2017, five topics are available for advisors along with several Banner sessions. Historically, the Academic Success Center has not had access to a complete list of advisors in order to reach out about training sessions. As of spring 2017, the Academic Success Center has a list of advisors within the university and will be inviting them to participate in training sessions. Two advisor trainings are mandatory for new advisory and non-compulsory for returning advisors. The goal is to set a baseline of how many advisors attend advisor trainings in order to determine how to best reach advisors in the future and increase quality advising across campus.	
Assessment			

Findings	Assessment	Criterion	Summary	Attachments	Improvement
	Measure	Onterion	Guillilary	of the Assessments	Narratives
	Indirect - Benchmarking	Has the criterion Advisor trainings are hosted by the Academic Success Center and speakers are invited from across the university to talk	230 advisors attended advisor trainings during the fall 2016 semester, and 226 attended in spring 2017. These numbers will serve as a		- Assessment Process: Continuous monitoring: The Academic Success Center will continue to provide several opportunities over the 2017-2018 year
		to advisors about a variety of topics. In fall 2016, out of nine topics available, three were online and six were delivered in person. In spring 2017, five topics	baseline for the 2017-2018 year in order to increase the number of faculty advisor participation in trainings so that quality academic advising is		for faculty advisors to attend trainings. The ASC will continue to monitor the number of attendees with hopes of increasing participation by providing workshops that offer
		are available for advisors along with several Banner sessions. Historically, the Academic Success Center has not had access to a	provided to students across campus		the latest developments with Banner and other informational topics to aid advisors in providing quality advising sessions with students Assessment
		complete list of advisors in order to reach out about training sessions. As of spring 2017, the Academic Success Center			Process: Measures changed: Moving forward, the ASC would like to implement a survey system through the Banner system that will allow students
		has a list of advisors within the university and will be inviting them to participate in training sessions. Two advisor trainings are			to answer questions about their advising experience. It is the goal of ASC to be able to use this survey instrument as a guide to the quality of advising across campus and be able to
		mandatory for new advisory and non-compulsory for returning advisors. The goal is to set a baseline of how			determine further measures and goals for advising through the survey.

many advisors attend advisor trainings in order to determine how to best reach advisors in the future and increase quality advising across campus. been met yet? Met	

Assessment List Findings for the Assessment Measure level for Examine the retention rate of ADMC and COMPASS students to regular admit students for 1st-2nd year retention.

Goal/Objective	Examine the retention rate of ADMC and COMPASS students to regular admit students for 1st-2nd year retention.				
Legends	OO - Outcome/Objective (administrative units);				
Standards/Outcomes					
Assessment Measures					
	Assessment Criterion Measure				
	Indirect - Benchmarking	These students are advised in the summer prior to their freshman year by the Academic Success Center staff and continue to be advised and tracked for x number of semesters. ADMC students: these students do not meet the guaranteed admission standards. They are invited to send in additional application materials and their admittance is then voted on by a committee. COMPASS students: These students are admitted by their COMPASS scores rather than their ACT scores. Assessment 1: How does the retention rate for theses students compare to regular admit students? Assessment 2: Does the retention rate change for those who took math in FA16 (their first) semester vs those who didn't? Assessment 3: If the student took a placement test and tested in to a higher level math course, did they pass the class?			
Assessment Findings					
	Assessment Measure	Criterion	Summary	Attachments of the Assessments	Improvement Narratives
	Indirect - Benchmarking	Has the criterion These students are advised in the summer prior to their freshman year by the	1. The ASC tracked 345 ADMC or COMPASS admitted students during the 2016- 2017 year. Of		- Assessment Process: Continuous monitoring: ASC will continue with the same

Academic Success Center staff and continue to be advised and tracked for x number of semesters. ADMC students: these students do not meet the guaranteed admission standards. They are invited to send in additional application materials and their admittance is then voted on by a committee. **COMPASS** students: These students are admitted by their **COMPASS** scores rather than their ACT scores. Assessment 1: How does the retention rate for theses students compare to regular admit students? Assessment 2: Does the retention rate change for those who took math in FA16 (their first) semester vs those who didn't? Assessment 3: If the student took a placement test and tested in to a higher level math course, did they pass the class? been met yet? Met

these students, 246 returned to the university for the fall 2017 semester. That is a retention rate of 71.3%. The overall retention rate of first-time freshman was 73.8%. That is a 2.5% difference between the ADMC/COMP students and the overall cohort. 2. There were 168 students that attempted a math course during their first semester (FA16). The retention rate of those students was 74.4% (125 students). There were 180 students that DID NOT attempt a math course during their first semester of enrollment. Of those not enrolled, the retention rate was 68.8% (124 students). This data shows a slightly higher retention rate of students that attempt a math class during their first semester of enrollment at the university. 3. The ASC records show that 60 students took the Math Placement Test during the 2016-2017 year and tested in to a higher level math course. Of the 60 students, 40 (66.6%) passed

the class upon

objectives and monitoring for the 2017-2018 year. We feel it is important to continue to monitor the ADMC/COMP admit students each year in order to assess progression and determine if any other characteristics need to be addressed.

enrollment. For assessment purposes, a grade of D or higher was considered passing even though some students may need to repeat the course to satisfy degree requirements. 7 students (11.6%) did not pass the class upon enrollment, and 10 (16.6%) did not attempt a math class during their first year. One student received an "Incomplete", another did not complete the course due to resignation from the university, and one student took Math 92 instead of taking the higher level course.

Reflection (Due 9/15/17)

Reflection

1) How were assessment results shared in the unit?

Please select all that apply. If "other", please use the text box to elaborate. Distributed via email
Presented formally at staff / department / committee meetings (selected)
Discussed informally

Other (explain in text box below)

2) How frequently were assessment results shared in the unit?

Frequently (>4 times per cycle)
Periodically (2-4 times per cycle) (selected)

Once per cycle
Results were not shared this cycle

3) With whom were assessment results shared?

Please select all that apply.

Department Head

Dean / Asst. or Assoc. Dean

Departmental assessment committee

Other faculty / staff (selected)

4) What were the measurable or perceivable effects on your current (2016-2017) findings based on prior action plans (created in 2015-2016)?

Based on the previous action plan, of the first-time freshman receiving TOPS aid and also attended one of the TOPS workshops hosted by ASC, there was a slight increase from 9.8% to 10.09% of those students that did not meet the TOPS GPA requirement after their first semester. Also from previous plans, ASC spent time assessing previous objectives and determined that the department had too many in which it was focused. This assessment cycle included a reduction in the number of objectives that ASC focused on, therefore, more time was able to be spent on assessing these five key areas so that the ASC could gain valuable baseline data in order to help the department move forward with programming and initiatives centered on student success. It can be perceived that after the 2017-2018 assessment cycle, more measurable affects can be determined based on those findings.

5) What has the unit learned from the current assessment cycle?

The ASC unit learned some valuable baseline data for the faculty advisor training participation initiative, as well as, important data regarding the success of students enrolled in the initial ACSK 100 course offered in spring 2017. This data will be very helpful as we move forward with both of these objectives and has provided valuable insight in to how we can improve both initiatives in order to progress forward and meet the new objectives for 2017-2018 assessment cycle.

Attachments

Attachments

Upload any supporting documents related to your assessment plans, results, or improvements. Documents may include rubrics, survey questions, reports, etc. There is no limit to the number of documents you can upload.

Click "Select File" to upload document(s)